

Presentation to Elected Officials

St. Luke's Cornwall Emergency
Department 12-Hour Model at the
Cornwall Campus



St. LUKE'S CORNWALL HOSPITAL
Clinical Affiliate of The Mount Sinai Hospital

St. Luke's Cornwall Health System and Emergency Care

- Two, 24/7/365 Emergency Departments
- Serve 60,000+ residents per year
- Cornwall Campus with Cancer Center, Pain Management Center, Wound Care, Sleep Lab – evolving ambulatory outpatient site
- Newburgh Campus with inpatient services, surgery, cardiac services
- Regionally SLCH serves 250,000 residents in a three county region
- Sites separated by 5.5 miles of well-maintained highway



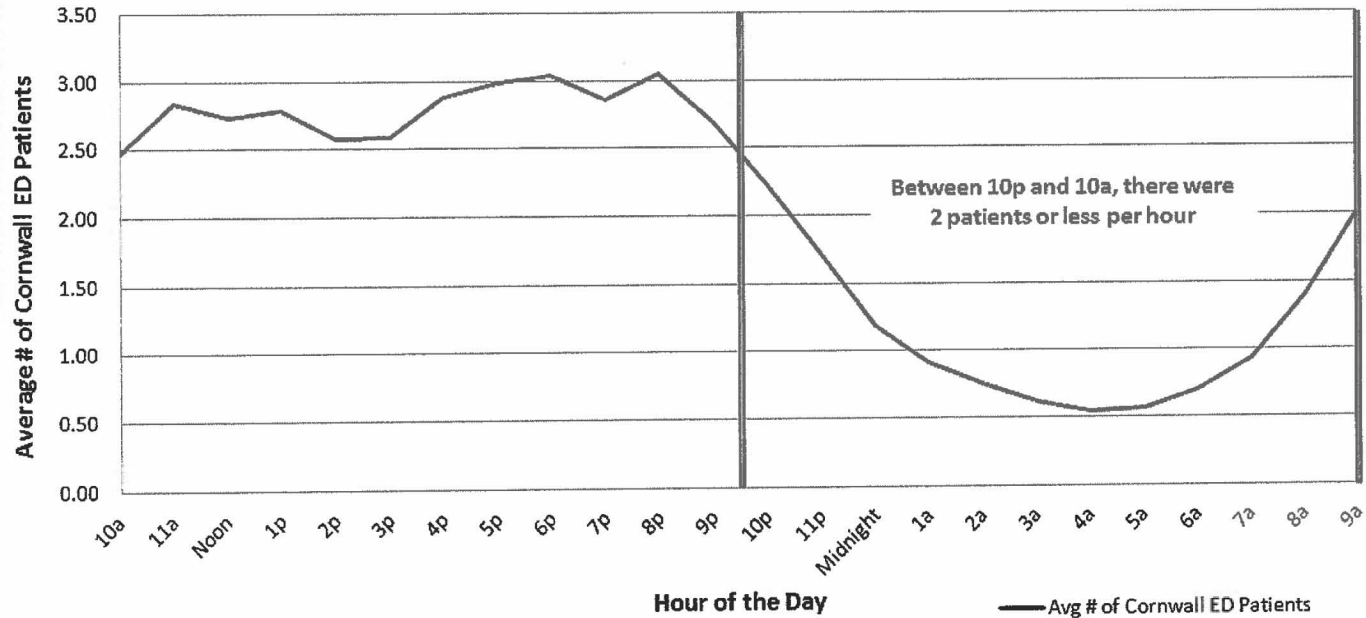
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Changes in Care Delivery 2009-2012

- **Total Cornwall ED Visits:**
 - **2009:** 16,843 / **2012:** 15,374
 - *A 9% decrease*
- **Acute discharges:**
 - **2009:** 12,418 / **2012:** 11,003
 - *An 11% decrease*
- A total of 14 hospitals have closed in New York State in the last five years. Several more are on the brink of closing/bankruptcy and some of those are right here in the Hudson Valley.



St. Luke's Cornwall Hospital Cornwall ED Average Patients per Hour January 2012 through June 2013 (18 months)



How We Have Responded

- After ACA, fiscal cliff, Medicaid reductions and sequestration, \$1.2 million in losses (unanticipated), status quo is not an option.
- All services reviewed to ensure future financial stability.
- Reduction in force of 173 employees since July 2009 (A 12 % reduction).

BOTTOM LINE: Hospitals and health systems must adapt to the new realities of healthcare the U.S.



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Engage Community

- Create Community Transition Task Force (CTTF) including internal/external constituents, Medical Staff, RN, two Board members, EMS agencies, residents, elected officials.
- CTTF will advise the implementation of proposed changes
- Public Information campaign including Town Hall Meetings, Advertising, Direct Mail, Social Media



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Operations

- Provide Ambulance transportation coverage from 9-11 p.m.
- Prior to 10 p.m. all patients will be dispositioned appropriately by being discharged, admitted to inpatient facility or transferred to Newburgh ED.
- Staff will remain for length of time suitable to ensure safe disposition.
- SLCH is medical control facility. EMS calls ahead to communicate with ED personnel.



Our Community is Not Alone

- Connecticut: Lawrence & Memorial Hospital
 - Part-time ER since 1997
 - Was originally 16-hour operation, scaled back to 12 due to low volumes
 - 30+ years in operation
 - Community knows to go to main hospital campus for traumas
 - DOT signage critical

This is happening. There are currently 12 Health Systems actively working with New York State



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